geoteric
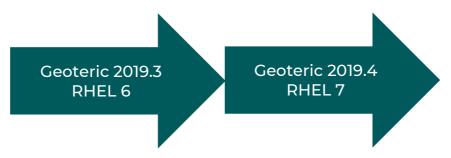
Discontinued support for RHEL 6 in 2021.

Overview

Geoteric is hereby giving notice that it will discontinue official support and certification for the Red Hat Enterprise Linux (RHEL) 6 operating systems from 1st January 2021.

If you are still using RHEL 6, Geoteric recommends an upgrade to RHEL 7 before using Geoteric software versions 2019.4+, which will be released later this year.

Geoteric 2019.3
RHEL 6

Geoteric 2019.4
RHEL 7

Detail

The RHEL 6 Linux platform was scheduled to reach end of life on 30th November 2020, and whilst this has been extended to 30th June 2024, there is no maintenance support provided. This means that Geoteric is unable to fix any issues or critical security flaws found which are due to the RHEL 6 operating platform.

The current series of Geoteric software supports RHEL 6, including Geoteric 2017.x series, Geoteric 2018.x series, Geoteric 2019.1, Geoteric 2019.2 as well as the upcoming Geoteric 2019.3 (due for release in Summer 2020).

For those using Linux, Geoteric 2019.4 (due for release in Q4 2020) will only support RHEL 7. Geoteric 2019.4 is not expected to include any bug fixes or user facing functionality improvements and will therefore suit customers who wish to move directly to RHEL 7 without impact on the geoscience community.

For those customers who are not ready to migrate to RHEL 7 there will be no pressure from the geoscience community to upgrade to Geoteric 2019.4, because there will be no changes to the functionality in the release of Geoteric 2019.4 as compared to Geoteric 2019.3.

geoteric

Action required now

There is no action required now in order to continue to use Geoteric 2017.x series, Geoteric 2018.x series, Geoteric 2019.1, Geoteric 2019.2 and Geoteric 2019.3 which will continue to operate on RHEL 6. However, it should be noted that it will not be possible for Geoteric to fix any issues found which are due to the RHEL 6 operating platform.

It is understood that some customers are already using the current series of Geoteric on RHEL 7 without encountering issues. However, these versions of Geoteric are not certified or supported, so using Geoteric licenses on RHEL 7+ might cause Geoteric operation issues.

Therefore, if customers are using or plan to upgrade to RHEL 7, it is recommended that the Geoteric licenses are upgraded to 2019.4 when it is released in Q4 2020, so that the licenses are supported.

Actions required by end of 2020

Please review the RHEL 7 upgrades and make a decision on whether to use these platforms. If you wish to upgrade, please install Geoteric 2019.4 once released in Q4 2020.

As stated, earlier versions of Geoteric are not certified or supported on RHEL 7.

Actions required post 1st January 2021

If you wish to continue using RHEL 6, please continue to use one of the following: Geoteric 2017.x series, Geoteric 2018.x series, Geoteric 2019.1, Geoteric 2019.2 or Geoteric 2019.3. No further bug fixes will be possible due to any issues encountered that are caused by the RHEL 6 platform as this is no longer being maintained.

If you wish to upgrade to RHEL 7, please also install Geoteric version 2019.4 or later. Any issues caused by RHEL 7 will be fully supported and resolved.

Support

If you have any questions regarding any of the changes outlined above, please contact our support team who will be more than happy to help at support@geoteric.com