

Discontinued support for Windows 7 in 2021.

Overview

Geoteric is hereby giving notice that it will discontinue official support and certification for the Windows 7 operating systems from 31 January 2021.

If you are still using Windows 7, Geoteric recommends an upgrade to Windows 10 for the currently released Geoteric software versions 2020.1 (released on 4 September 2020) and Geoteric 2020.2 (released on 4 December 2020), and all future version releases.

Detail

The Windows 7 platform reached end of life, as announced by Microsoft, on 14 January 2020. No maintenance support has been provided from that date going forward. This means that Geoteric has been unable to fix any issues or critical security flaws found which are due to the Windows 7 operating platform since January 2020.

The current series of Geoteric software runs on Windows 7, including the Geoteric 2018.x series, Geoteric 2019.x series and the Geoteric 2020.x series.

For those with Windows 7, all future commercialisation following Geoteric 2020.2 (released in December 2020) will only support Windows 10.

Action required now

To continue to use Geoteric 2018.x series, Geoteric 2019.x series and Geoteric 2020.x series on Windows 7, no action is required.

However, it should be noted that it will not be possible for Geoteric to fix any issues found which are due to the Windows 7 operating platform.

Actions required within 2021

Please review and upgrade to Windows 10 when possible, in order to install and run future Geoteric releases (post Geoteric 2020.2).

If you wish to continue using Windows 7, please continue to use one of the following: Geoteric 2018.x series, Geoteric 2019.x series and Geoteric 2020.x series. No further bug fixes will be possible due to any issues encountered that are caused by the Windows 7 platform, as this is no longer being maintained by Microsoft.

If you wish to upgrade to Windows 10, any version of Geoteric 2018, 2019 and 2020 will be operational on that platform.

Support

If you have any questions regarding any of the changes outlined above, please contact our support team who will be more than happy to help at support@geoteric.com